

QSL Fact Sheet

Current as of 1 June 2017

The QSL Direct Portal

Under the new Marketing Choice arrangements for Wilmar Growers, these Growers must now deal directly with QSL in order to access QSL's marketing and pricing services for the 2017 Season and beyond.

QSL Direct is an online grower portal that has been designed to enable this, and allows Wilmar Growers who have chosen QSL as their GEI Sugar Marketer to:

- Monitor their QSL GEI Sugar tonnage and allocations
- Nominate GEI Sugar tonnes to QSL-Managed Pools and Grower-Managed Pricing Products
- Place, cancel and monitor orders for Grower-Managed Pricing Products
- Receive QSL Payment Advice Statements
- Access GPA details
- Access sugar market information and the latest QSL news

GETTING STARTED

Wilmar Growers cannot access QSL Direct until:

1. They have nominated QSL as a GEI Sugar Marketer within their Cane Supply Agreement (CSA) and allocated a percentage of their GEI Sugar tonnage to be managed through the QSL system
2. Their Grower Pricing Agreement (GPA) with QSL has been processed and activated

Once the steps above are complete, the eligible Grower will receive an email from QSL with directions on how to log-on to QSL Direct for the first time. Please note that a valid email address, mobile phone and internet access is necessary to access QSL Direct. If these resources are not available for your business, please contact your local QSL Grower Services Team representative, as listed at the bottom of this Fact Sheet.



INFORMATION AND ASSISTANCE

The QSL Direct online portal can be found at <http://qslirect.qsl.com.au>

Remember, you will not be able to gain access to QSL Direct until you have met the criteria outlined on the previous page and have received your QSL Direct activation email from QSL.

The QSL Direct User Guide provides comprehensive information on how to navigate through QSL Direct and perform common tasks. You can find this guide on the QSL website (www.qsl.com.au). Hard copies of the guide will also be available from your local QSL office.

Growers who need assistance accessing or navigating through QSL Direct can:

- Call the **QSL Direct Helpline** on 1800 870 756
- Email questions to qslirect@qsl.com.au
- Click on the **Help Section** within QSL Direct for the answer to common questions
- Attend a QSL Direct **group training session** in your local area (contact your local QSL Grower Services Team representative for details)
- Meet with a local **QSL Grower Services Team** representative for one-on-one help. Their contact details and office locations are:

QSL REGIONAL OFFICES AND REPRESENTATIVES

MILLING DISTRICT	OFFICE LOCATION	LOCAL QSL REPRESENTATIVE
Herbert River	11 Lannercost Street Ingham Qld 4850	Grower Relationship Officer Jonathan Pavetto P: 0428 664 057 E: jonathan.pavetto@qsl.com.au
Burdekin	Young Street Ayr, Qld 4807	Grower Relationship Officer Rebecca Love P: 0429 054 330 E: rebecca.love@qsl.com.au Grower Relationship Manager Carla Keith P: 0409 372 305 E: carla.keith@qsl.com.au
Proserpine	88 Main Street Proserpine Qld 4800	Grower Relationship Manager Cathy Kelly P: 0409 285 074 E: cathy.kelly@qsl.com.au
Plane Creek	36 Broad Street Sarina Qld 4737	Grower Relationship Officer Emma Sammon P: 0418 978 120 E: emma.sammon@qsl.com.au